Deirdre Austin

Joliet, IL 60435 styls353@aol.com 8153191227

Authorized to work in the US for any employer

Work Experience

Phlebotomist

AMITA Health - Joliet, IL November 2019 to Present

I'm currently learning morning rounds & the floor. I was hired for out patient. They train for all areas.

Resident Aide

Victorian Village - Homer Glen, IL Present

Assist residents with daily needs. Showers, toileting, dressing & transfers.

Activity Assistant

SPRING CREEK NURSING & REHAB - Joliet, IL June 2019 to August 2019

Provide the residents with exercise & activities to keep the Mobil to the best of their abilities. Set up & decorate for birthday parties & holiday parties.

Behavioral Health Technician

Timberline Knolls - Lemont, IL January 2019 to May 2019

Monitor residents, provide check-ins, update charts & file paperwork. Make sure residents attend groups & meals accordingly.

Hairstylist/Cosmetologist

Fantastic Sam Hair Salon - New Lenox, IL July 2005 to December 2018

I worked for my owner Nick for 13 years. I started out in the Shorewood location & recently relocated to New Lenox because he needed manager experience.

Hairstylist/Cosmetologist

Supercuts - Bolingbrook, IL March 1997 to July 2005

I was a manager that did it all. I did deposits, payroll, stat sheets, schedules & inventory. I also serviced customers needs & handle any problems or complaints.

Certified Nursing Assistant (CNA)

Our Lady of Angels Retirement Home - Joliet, IL

April 1999 to January 2001

Provide personal care for residents and their needs. Bathing, dressing, transporting & feeding.

Hairstylist & colorist

Education

Phlebotomy certificate

Healthcare institute - Joliet, IL August 2019 to October 2019

Certified nursing assistant

Joliet Junior College - Joliet, IL March 2000 to 2001

High school in General

Joliet Central High School - Joliet, IL August 1989 to May 1993

Some college

Skills

- Cosmetology
- Colorist
- Filing
- Receptionist
- · Certified Nursing Assistant
- Phlebotomy
- CPR Certified
- Patient Care
- retail sales
- Scheduling

Certifications and Licenses

Cosmetologist

Present

Provide clients with hair needs. Coloring, perming & cutting.

Certified Nursing Assistant (CNA)

March 1999 to December 2000

CPR

Assessments

Scheduling — Completed

August 2019

Cross-referencing agendas and itineraries to avoid scheduling conflicts.

Full results: https://share.indeedassessments.com/share_to_profile/

e3ee550e608394a210ace7398ce86f37eed53dc074545cb7

Customer Focus & Orientation — Highly Proficient

August 2019

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/

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Medical Lab Procedures - Phlebotomy — Proficient

October 2019

Selecting proper supplies based on physician orders for specimen collection protocol.

Full results: https://share.indeedassessments.com/share_to_profile/

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Logic & Critical Thinking — Proficient

October 2019

Using logic to solve problems.

Full results: https://share.indeedassessments.com/share_assignment/3plafgzbvyuj02u0

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